



Safety measures

- Staff follow all safety protocols as directed by local authorities
- Shared stationery such as printed menus, magazines, pens, and paper removed
- Individual stationery such as City map and Meščanka recommends available in units
- Hand sanitizer in key areas
- Process in place to check health of guests before arrival
- First aid kit available
- Face masks for guests available on request

Cleanliness & disinfecting

- Use of cleaning chemicals that are effective against Coronavirus
- Use of UVC light for additional disinfection of surfaces and air
- Linens, towels and laundry washed in accordance with local authority guidelines
- Guest accommodation is disinfected between stays
- Property is cleaned by professional cleaning companies
- Currently we do not offer cleaning services during stay

Physical distancing

- Contactless check-in/check-out
- Cashless payment available
- Physical distancing rules followed
- Single-room air conditioning for guest accommodation (all units)